



Veteran Aware Information Leaflet

Humber Teaching NHS Foundation Trust is proud to be a Veteran Aware healthcare provider.

Please let a member of staff know if you, or your spouse/partner, have ever served in the UK armed forces so that we can best support your care needs.

Humber Teaching NHS Foundation Trust is a member of the Veterans Covenant Healthcare Alliance, sharing and driving best practice in NHS care for people who serve or have served in the UK armed forces and their families.

The Armed Forces Covenant states that serving personnel, reservists, spouses and dependents should not face disadvantage compared to other citizens when accessing health services. For example, if you are moving and you are on an NHS waiting list.

Veterans may also be entitled to priority access to NHS care for health conditions that were the direct result of service, subject to clinical need.

What you can expect from us:

- We are committed to ensuring no disadvantage, and giving special consideration where appropriate.
- We have educated and trained all relevant staff to identify and respond to the specific needs of the armed forces community

Here at Humber Teaching NHS Foundation Trust we will put you in touch or refer you to organisations and services best placed to help with information, advice and support.

NHS OPCourage - Veterans' Mental Health and Wellbeing Service

OPCourage is for serving personnel approaching discharge and veterans. The service provides a range of treatment, from access to early support to therapeutic treatment for mental health difficulties, and psychological trauma.

Op Courage Humber and North Yorkshire

Telephone - 01482 335479

Email – hnf-tr.opcouragehumberandnorthyorkshire@nhs.net

NHS Veterans' Trauma Network

The VTN Provides specialist care to veterans with service-specific injuries, providing a personalised care plan implemented by clinicians with a military background or understanding. Referrals can be made via a GP.

www.nhs.uk/nhs-services/armed-forces-community/veterans-service-leavers-non-mobilised-reservists

Veterans' Gateway

First point of contact for veterans and their families providing information, advice and support.

0808 802 1212 or text 81212 or visit www.veteransgateway.org.uk

Working for the NHS

The NHS benefits significantly from the skills and experience of the armed forces community. Veteran Aware organisations support the employment of the armed forces community in the NHS workforce and will be involved either in the '**Employer Recognition Scheme**' or the '**Step into Health**' scheme.

Find out more about careers in the NHS at www.militarystepintohealth.nhs.uk

If you are already working in the NHS, Humber Teaching NHS Foundation Trust has the following available to you [here](#).

For more information

- Please contact the Patient and Carer Experience Team on email hnf-tr.patientandcarerexperience@nhs.net or telephone 01482 389167
- Trust website [page](#) for Armed Forces
- We are committed to consistently and continually learning from our patients and their families to improve care for all. If you have any feedback or suggestions please contact the Patient and Carer Experience Team (contact details above).