

Briefing Note

Case for Change – Adult Inpatient Redesign Project

Purpose

To provide an update on where we are with regards to the case for change within the Adult Inpatient Redesign Project and to outline the next steps within the NHS England approvals process.

Overview

- The project scope comprises mental health inpatient services that serve Hull and the East Riding, and are currently located across 5 different sites (Maister Lodge, New Bridges, Westlands, Miranda House and Mill View)
- The current facilities are not conducive to enhancing patients' recovery (no outside space, for example) and staff and patients feel isolated in these settings
- The Trust is exploring potential changes to the ways in which the services are delivered, with an aim to improve care and enhance experiences for both patients and staff
- The options being considered may include changes to where the current services are delivered from, if this can be demonstrated to improve patient outcomes, aid recovery, support staff, and tackle staffing challenges
- The Trust will fully engage with patients, service users, carers and other stakeholders to understand their views and, ultimately, to include their needs and views in any service redesign
- The project is subject NHS England approval and likely other statutory approvals (such as planning permission) following a Public Consultation
- The project is currently in the Pre-Consultation Business Case (PCBC) phase of this process and therefore is primarily focused on engaging with stakeholders to shape the possible options, to achieve the key objective, and to prepare for a formal public consultation for any proposed service changes

Key Points

Impact on Patients

- The project aims to improve service delivery to patients – as inpatient care will still be provided on a similar basis: individual need, age, and gender
- This change may mean that services are delivered from different locations to where they are now – meaning patients may need to travel a different distance and route to what they are used to
- If such a service change were to be approved, a careful transition and implementation plan would be put in place for all patients in our care at the time of the change
- Patients will be kept up to date with the progress of the project to ensure they are well-informed. They will also be invited to all service user engagement sessions to ensure their views are included in the business case and transformation

Briefing Note

Impact on Staff

- Options for service change will be evaluated (amongst other criteria) in terms of their impact on staffing and collaboration across services
- The potential options may mean that services will be delivered from a different location to where they are now – meaning staff may need to travel a different distance and route to get to work
- If such a service change were to be approved, appropriate consultation would take place with staff in terms of any changes to their terms and conditions regarding named places of work
- Staff will be kept up to date with the progress of the project to ensure they are well-informed. They will also be invited to all staff engagement sessions to ensure their views are included in the business case and transformation

Impact on Public

- The potential options may mean that services will be delivered from a different location to where they are now – individuals with loved ones in our inpatient care may need to travel different distances and routes for the purposes of visiting, care plan meetings, and so on
- Any changes to service delivery locations will continue to have no bearing on the pathway for individuals who require inpatient support. It does not matter whether an individual has a Hull or East Riding GP or home address, they will be placed in the inpatient ward that is most suited to their individual need, gender and age, not their geographic location

Why Engagement is Important

- It is important to us that we engage with the above groups (service users, staff and the general public), as well as key business stakeholders and partners, as we want to ensure that their views are well represented in the development of the case for change
- Co-production with these identified stakeholders will allow us to ensure we are using their thoughts, ideas, and experiences to truly shape our future services and ways of working
- We have one shared goal, to improve patient outcomes across the region. This goes beyond local and organisational boundaries and, as such, we would like to continue to work together to achieve this goal in a way that works for the wider system

Next Steps

- Staff have been attending engagement sessions for some time and these are set to continue into Spring 2023
- Further public and service user engagement sessions are taking place over the next couple of months
- The Stakeholder Reference Group will meet again on 19 January 2023
- The Pre-Consultation Business Case is in progress and is due to be submitted to NHS England in the coming months
- Subject to NHS England approval of the PCBC, the formal public consultation period would then commence

Briefing Note

Supporting Materials

- NHS Long Term Plan - <https://www.longtermplan.nhs.uk/>
- NHS England 'Business Case Approvals Process Guidance' - <https://www.england.nhs.uk/wp-content/uploads/2018/10/a1p-nhse-bc-approvals-guide.pdf>
- NHS England 'Planning, assuring and delivering service change for patients' - <https://www.england.nhs.uk/wp-content/uploads/2018/03/planning-assuring-delivering-service-change-v6-1.pdf>