

Equality Delivery System for the NHS

EDS2 Summary Report



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: <http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf>

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

NHS organisation name:

Organisation's Equality Objectives (including duration period):

Organisation's Board lead for EDS2:

Organisation's EDS2 lead (name/email):

Level of stakeholder involvement in EDS2 grading and subsequent actions:

**Headline good practice examples of EDS2 outcomes
(for patients/community/workforce):**

Date of EDS2 grading

Date of next EDS2 grading

| Goal | Outcome | Grade and reasons for rating | Outcome links to an Equality Objective | | | | | | | | | | | | | |
|--|--|--|---|---|-------------------------|-------------------------|---------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|--|--|--|--|
| Better health outcomes | 1.1 | <p>Services are commissioned, procured, designed and delivered to meet the health needs of local communities</p> <table border="1"> <tr> <td data-bbox="465 411 712 703"> <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> </td> <td data-bbox="712 411 1283 703"> <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> </td> <td data-bbox="1283 411 1942 703"> <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> </td> </tr> </table> | <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> | <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> | Age | Pregnancy and maternity | Disability | Race | Gender reassignment | Religion or belief | Marriage and civil partnership | Sex | | Sexual orientation | <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> | |
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| 1.2 | <p>Individual people's health needs are assessed and met in appropriate and effective ways</p> <table border="1"> <tr> <td data-bbox="465 778 712 1070"> <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> </td> <td data-bbox="712 778 1283 1070"> <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> </td> <td data-bbox="1283 778 1942 1070"> <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> </td> </tr> </table> | <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> | <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> | Age | Pregnancy and maternity | Disability | Race | Gender reassignment | Religion or belief | Marriage and civil partnership | Sex | | Sexual orientation | <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> | | |
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| 1.3 | <p>Transitions from one service to another, for people on care pathways, are made smoothly with everyone well-informed</p> <table border="1"> <tr> <td data-bbox="465 1177 712 1469"> <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> </td> <td data-bbox="712 1177 1283 1469"> <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> </td> <td data-bbox="1283 1177 1942 1469"> <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> </td> </tr> </table> | <p>↓ Grade</p> <p>Undeveloped</p> <p>Developing</p> <p>Achieving</p> <p>Excelling</p> | <p>↓ Which protected characteristics fare well</p> <table border="1"> <tr> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td>Disability</td> <td>Race</td> </tr> <tr> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td>Sexual orientation</td> </tr> </table> | Age | Pregnancy and maternity | Disability | Race | Gender reassignment | Religion or belief | Marriage and civil partnership | Sex | | Sexual orientation | <p>↓ Evidence drawn upon for rating</p> <div style="border: 1px solid #ccc; height: 100px;"></div> | | |
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| Better health outcomes, continued | 1.4 | <p>When people use NHS services their safety is prioritised and they are free from mistakes, mistreatment and abuse</p> <table border="1"> <thead> <tr> <th data-bbox="465 300 712 336">Grade</th> <th colspan="2" data-bbox="712 300 1285 336">Which protected characteristics fare well</th> <th data-bbox="1285 300 1942 336">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 363 712 395">Undeveloped</td> <td data-bbox="712 363 958 395">Age</td> <td data-bbox="958 363 1285 395">Pregnancy and maternity</td> <td data-bbox="1285 363 1942 576" rowspan="4"></td> </tr> <tr> <td data-bbox="465 422 712 454">Developing</td> <td data-bbox="712 422 958 454">Disability</td> <td data-bbox="958 422 1285 454">Race</td> </tr> <tr> <td data-bbox="465 481 712 513">Achieving</td> <td data-bbox="712 481 958 513">Gender reassignment</td> <td data-bbox="958 481 1285 513">Religion or belief</td> </tr> <tr> <td data-bbox="465 541 712 572">Excelling</td> <td data-bbox="712 541 958 572">Marriage and civil partnership</td> <td data-bbox="958 541 1285 572">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | |
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| 1.5 | <p>Screening, vaccination and other health promotion services reach and benefit all local communities</p> <table border="1"> <thead> <tr> <th data-bbox="465 699 712 735">Grade</th> <th colspan="2" data-bbox="712 699 1285 735">Which protected characteristics fare well</th> <th data-bbox="1285 699 1942 735">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 762 712 794">Undeveloped</td> <td data-bbox="712 762 958 794">Age</td> <td data-bbox="958 762 1285 794">Pregnancy and maternity</td> <td data-bbox="1285 762 1942 975" rowspan="4"></td> </tr> <tr> <td data-bbox="465 821 712 853">Developing</td> <td data-bbox="712 821 958 853">Disability</td> <td data-bbox="958 821 1285 853">Race</td> </tr> <tr> <td data-bbox="465 880 712 912">Achieving</td> <td data-bbox="712 880 958 912">Gender reassignment</td> <td data-bbox="958 880 1285 912">Religion or belief</td> </tr> <tr> <td data-bbox="465 940 712 971">Excelling</td> <td data-bbox="712 940 958 971">Marriage and civil partnership</td> <td data-bbox="958 940 1285 971">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | | |
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| Improved patient access and experience | 2.1 | <p>People, carers and communities can readily access hospital, community health or primary care services and should not be denied access on unreasonable grounds</p> <table border="1"> <thead> <tr> <th data-bbox="465 1145 712 1182">Grade</th> <th colspan="2" data-bbox="712 1145 1285 1182">Which protected characteristics fare well</th> <th data-bbox="1285 1145 1942 1182">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 1209 712 1241">Undeveloped</td> <td data-bbox="712 1209 958 1241">Age</td> <td data-bbox="958 1209 1285 1241">Pregnancy and maternity</td> <td data-bbox="1285 1209 1942 1422" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1268 712 1300">Developing</td> <td data-bbox="712 1268 958 1300">Disability</td> <td data-bbox="958 1268 1285 1300">Race</td> </tr> <tr> <td data-bbox="465 1327 712 1359">Achieving</td> <td data-bbox="712 1327 958 1359">Gender reassignment</td> <td data-bbox="958 1327 1285 1359">Religion or belief</td> </tr> <tr> <td data-bbox="465 1386 712 1418">Excelling</td> <td data-bbox="712 1386 958 1418">Marriage and civil partnership</td> <td data-bbox="958 1386 1285 1418">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | |
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| Improved patient access and experience | 2.2 | <p>People are informed and supported to be as involved as they wish to be in decisions about their care</p> <table border="1"> <thead> <tr> <th data-bbox="465 300 712 336">Grade</th> <th colspan="2" data-bbox="712 300 1285 336">Which protected characteristics fare well</th> <th data-bbox="1285 300 1942 336">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 363 712 395">Undeveloped</td> <td data-bbox="712 363 949 395">Age</td> <td data-bbox="949 363 1285 395">Pregnancy and maternity</td> <td data-bbox="1285 363 1942 576" rowspan="4"></td> </tr> <tr> <td data-bbox="465 422 712 454">Developing</td> <td data-bbox="712 422 949 454">Disability</td> <td data-bbox="949 422 1285 454">Race</td> </tr> <tr> <td data-bbox="465 481 712 513">Achieving</td> <td data-bbox="712 481 949 513">Gender reassignment</td> <td data-bbox="949 481 1285 513">Religion or belief</td> </tr> <tr> <td data-bbox="465 541 712 572">Excelling</td> <td data-bbox="712 541 949 572">Marriage and civil partnership</td> <td data-bbox="949 541 1285 572">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | |
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| 2.3 | <p>People report positive experiences of the NHS</p> <table border="1"> <thead> <tr> <th data-bbox="465 667 712 703">Grade</th> <th colspan="2" data-bbox="712 667 1285 703">Which protected characteristics fare well</th> <th data-bbox="1285 667 1942 703">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 730 712 762">Undeveloped</td> <td data-bbox="712 730 949 762">Age</td> <td data-bbox="949 730 1285 762">Pregnancy and maternity</td> <td data-bbox="1285 730 1942 943" rowspan="4"></td> </tr> <tr> <td data-bbox="465 790 712 821">Developing</td> <td data-bbox="712 790 949 821">Disability</td> <td data-bbox="949 790 1285 821">Race</td> </tr> <tr> <td data-bbox="465 849 712 880">Achieving</td> <td data-bbox="712 849 949 880">Gender reassignment</td> <td data-bbox="949 849 1285 880">Religion or belief</td> </tr> <tr> <td data-bbox="465 908 712 940">Excelling</td> <td data-bbox="712 908 949 940">Marriage and civil partnership</td> <td data-bbox="949 908 1285 940">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | | |
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| 2.4 | <p>People's complaints about services are handled respectfully and efficiently</p> <table border="1"> <thead> <tr> <th data-bbox="465 1034 712 1070">Grade</th> <th colspan="2" data-bbox="712 1034 1285 1070">Which protected characteristics fare well</th> <th data-bbox="1285 1034 1942 1070">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 1098 712 1129">Undeveloped</td> <td data-bbox="712 1098 949 1129">Age</td> <td data-bbox="949 1098 1285 1129">Pregnancy and maternity</td> <td data-bbox="1285 1098 1942 1294" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1157 712 1189">Developing</td> <td data-bbox="712 1157 949 1189">Disability</td> <td data-bbox="949 1157 1285 1189">Race</td> </tr> <tr> <td data-bbox="465 1216 712 1248">Achieving</td> <td data-bbox="712 1216 949 1248">Gender reassignment</td> <td data-bbox="949 1216 1285 1248">Religion or belief</td> </tr> <tr> <td data-bbox="465 1275 712 1307">Excelling</td> <td data-bbox="712 1275 949 1307">Marriage and civil partnership</td> <td data-bbox="949 1275 1285 1307">Sexual orientation</td> </tr> </tbody> </table> | Grade | Which protected characteristics fare well | | Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sexual orientation | | |
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| A representative and supported workforce | 3.1 | Fair NHS recruitment and selection processes lead to a more representative workforce at all levels | | | |
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| | 3.2 | The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations | | | |
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| 3.3 | Training and development opportunities are taken up and positively evaluated by all staff | | | | |
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| A representative and supported workforce | 3.4 | <p>When at work, staff are free from abuse, harassment, bullying and violence from any source</p> <table border="1"> <tr> <th data-bbox="465 256 712 304">↓ Grade</th> <th colspan="2" data-bbox="712 256 1285 304">↓ Which protected characteristics fare well</th> <th data-bbox="1285 256 1942 304">↓ Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 320 712 352">Undeveloped</td> <td data-bbox="712 320 965 352">Age</td> <td data-bbox="965 320 1285 352">Pregnancy and maternity</td> <td data-bbox="1285 312 1942 547" rowspan="4"></td> </tr> <tr> <td data-bbox="465 368 712 400">Developing</td> <td data-bbox="712 368 965 400">Disability</td> <td data-bbox="965 368 1285 400">Race</td> </tr> <tr> <td data-bbox="465 416 712 448">Achieving</td> <td data-bbox="712 416 965 448">Gender reassignment</td> <td data-bbox="965 416 1285 448">Religion or belief</td> </tr> <tr> <td data-bbox="465 464 712 496">Excelling</td> <td data-bbox="712 464 965 496">Marriage and civil partnership</td> <td data-bbox="965 464 1285 496">Sex</td> </tr> <tr> <td data-bbox="465 496 712 544"></td> <td data-bbox="712 496 965 544"></td> <td data-bbox="965 496 1285 544">Sexual orientation</td> </tr> </table> | ↓ Grade | ↓ Which protected characteristics fare well | | ↓ Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sex | | | Sexual orientation | |
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| | Undeveloped | Age | Pregnancy and maternity | | | | | | | | | | | | | | | | | | | | |
| | Developing | Disability | Race | | | | | | | | | | | | | | | | | | | | |
| | Achieving | Gender reassignment | Religion or belief | | | | | | | | | | | | | | | | | | | | |
| | Excelling | Marriage and civil partnership | Sex | | | | | | | | | | | | | | | | | | | | |
| | | Sexual orientation | | | | | | | | | | | | | | | | | | | | | |
| 3.5 | <p>Flexible working options are available to all staff consistent with the needs of the service and the way people lead their lives</p> <table border="1"> <tr> <th data-bbox="465 655 712 703">↓ Grade</th> <th colspan="2" data-bbox="712 655 1285 703">↓ Which protected characteristics fare well</th> <th data-bbox="1285 655 1942 703">↓ Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 719 712 751">Undeveloped</td> <td data-bbox="712 719 965 751">Age</td> <td data-bbox="965 719 1285 751">Pregnancy and maternity</td> <td data-bbox="1285 711 1942 946" rowspan="4"></td> </tr> <tr> <td data-bbox="465 767 712 799">Developing</td> <td data-bbox="712 767 965 799">Disability</td> <td data-bbox="965 767 1285 799">Race</td> </tr> <tr> <td data-bbox="465 815 712 847">Achieving</td> <td data-bbox="712 815 965 847">Gender reassignment</td> <td data-bbox="965 815 1285 847">Religion or belief</td> </tr> <tr> <td data-bbox="465 863 712 895">Excelling</td> <td data-bbox="712 863 965 895">Marriage and civil partnership</td> <td data-bbox="965 863 1285 895">Sex</td> </tr> <tr> <td data-bbox="465 895 712 943"></td> <td data-bbox="712 895 965 943"></td> <td data-bbox="965 895 1285 943">Sexual orientation</td> </tr> </table> | ↓ Grade | ↓ Which protected characteristics fare well | | ↓ Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sex | | | Sexual orientation | | |
| ↓ Grade | ↓ Which protected characteristics fare well | | ↓ Evidence drawn upon for rating | | | | | | | | | | | | | | | | | | | | |
| Undeveloped | Age | Pregnancy and maternity | | | | | | | | | | | | | | | | | | | | | |
| Developing | Disability | Race | | | | | | | | | | | | | | | | | | | | | |
| Achieving | Gender reassignment | Religion or belief | | | | | | | | | | | | | | | | | | | | | |
| Excelling | Marriage and civil partnership | Sex | | | | | | | | | | | | | | | | | | | | | |
| | | Sexual orientation | | | | | | | | | | | | | | | | | | | | | |
| 3.6 | <p>Staff report positive experiences of their membership of the workforce</p> <table border="1"> <tr> <th data-bbox="465 1007 712 1054">↓ Grade</th> <th colspan="2" data-bbox="712 1007 1285 1054">↓ Which protected characteristics fare well</th> <th data-bbox="1285 1007 1942 1054">↓ Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 1070 712 1102">Undeveloped</td> <td data-bbox="712 1070 965 1102">Age</td> <td data-bbox="965 1070 1285 1102">Pregnancy and maternity</td> <td data-bbox="1285 1062 1942 1297" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1118 712 1150">Developing</td> <td data-bbox="712 1118 965 1150">Disability</td> <td data-bbox="965 1118 1285 1150">Race</td> </tr> <tr> <td data-bbox="465 1166 712 1198">Achieving</td> <td data-bbox="712 1166 965 1198">Gender reassignment</td> <td data-bbox="965 1166 1285 1198">Religion or belief</td> </tr> <tr> <td data-bbox="465 1214 712 1246">Excelling</td> <td data-bbox="712 1214 965 1246">Marriage and civil partnership</td> <td data-bbox="965 1214 1285 1246">Sex</td> </tr> <tr> <td data-bbox="465 1246 712 1294"></td> <td data-bbox="712 1246 965 1294"></td> <td data-bbox="965 1246 1285 1294">Sexual orientation</td> </tr> </table> | ↓ Grade | ↓ Which protected characteristics fare well | | ↓ Evidence drawn upon for rating | Undeveloped | Age | Pregnancy and maternity | | Developing | Disability | Race | Achieving | Gender reassignment | Religion or belief | Excelling | Marriage and civil partnership | Sex | | | Sexual orientation | | |
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| Undeveloped | Age | Pregnancy and maternity | | | | | | | | | | | | | | | | | | | | | |
| Developing | Disability | Race | | | | | | | | | | | | | | | | | | | | | |
| Achieving | Gender reassignment | Religion or belief | | | | | | | | | | | | | | | | | | | | | |
| Excelling | Marriage and civil partnership | Sex | | | | | | | | | | | | | | | | | | | | | |
| | | Sexual orientation | | | | | | | | | | | | | | | | | | | | | |

| Goal | Outcome | Grade and reasons for rating | Outcome links to an Equality Objective |
|--|--|---|---|
| Inclusive leadership | 4.1 | Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations | |
| | | ↓ Grade Undeveloped Developing Achieving Excelling | |
| | 4.2 | Papers that come before the Board and other major Committees identify equality-related impacts including risks, and say how these risks are to be managed | |
| ↓ Grade Undeveloped Developing Achieving Excelling | | ↓ Which protected characteristics fare well Age Pregnancy and maternity Disability Race Gender reassignment Religion or belief Marriage and civil partnership Sex Sexual orientation | |
| 4.3 | Middle managers and other line managers support their staff to work in culturally competent ways within a work environment free from discrimination | | |
| | ↓ Grade Undeveloped Developing Achieving Excelling | | ↓ Which protected characteristics fare well Age Pregnancy and maternity Disability Race Gender reassignment Religion or belief Marriage and civil partnership Sex Sexual orientation |